



5th Consumer Issues Working Group (CUS WG) meeting

4th November 2014, from 10:00 to 16:30 Local time

Hosted by EgyptEra

Venue: EgyptEra; 1 Eng. Maher Abaza st.
Behind El Sekka El Hadid Social Club - Autostrad - Nasr City, Cairo

DRAFT AGENDA – Rev 2

Time	Agenda Topics	Accompanying Documents
10:00 – 12:30	1) Approval of the Draft Agenda and Minutes 1.1) Draft Agenda CUS WG 5 th Meeting 1.2) Minutes CUS TF 4 th Meeting	Draft Agenda CUS WG 5th Meeting <i>for approval</i> Draft Minutes CUS TF 4th Meeting <i>for approval</i>
	2) Welcome Address	Dr. Hafez El-Salmawy (EgyptEra Managing Director and MEDREG Vice President)
	3) The Egyptian Energy Market, with focus on Consumer Issues	EgyptEra
	4) News on Consumer Issues from Member Countries	
	5) Ongoing activities by CEER/EC, ECRB, MEDREG Countries on consumer issues	Presentations to be confirmed
	6) News from MEDREG General Assembly and Steering Committee	MEDREG Secretariat <i>for information and discussion</i>
	7) Activities of the MEDREG Task Force on Consumer issues (now Working Group) – State of the Art	Roberto Malaman (AEEGSI)

Time	Agenda Topics	Accompanying Documents
12.30-14.00	Lunch	
14.00-15.00	8) Vulnerable consumers in energy markets – Instruments and policy	Jonathan Stearn (Director for Consumer Vulnerability at Citizens Advice Paola Valbonesi (University of Padua)
15.16.30	9) Vulnerable consumers in energy markets – Proposals for MEDREG CUS WG activities	
	10) Conclusions and next steps	Conclusions by WG Chair
19.30 (from the hotel)	Social Dinner	Hosted by EgyptEra